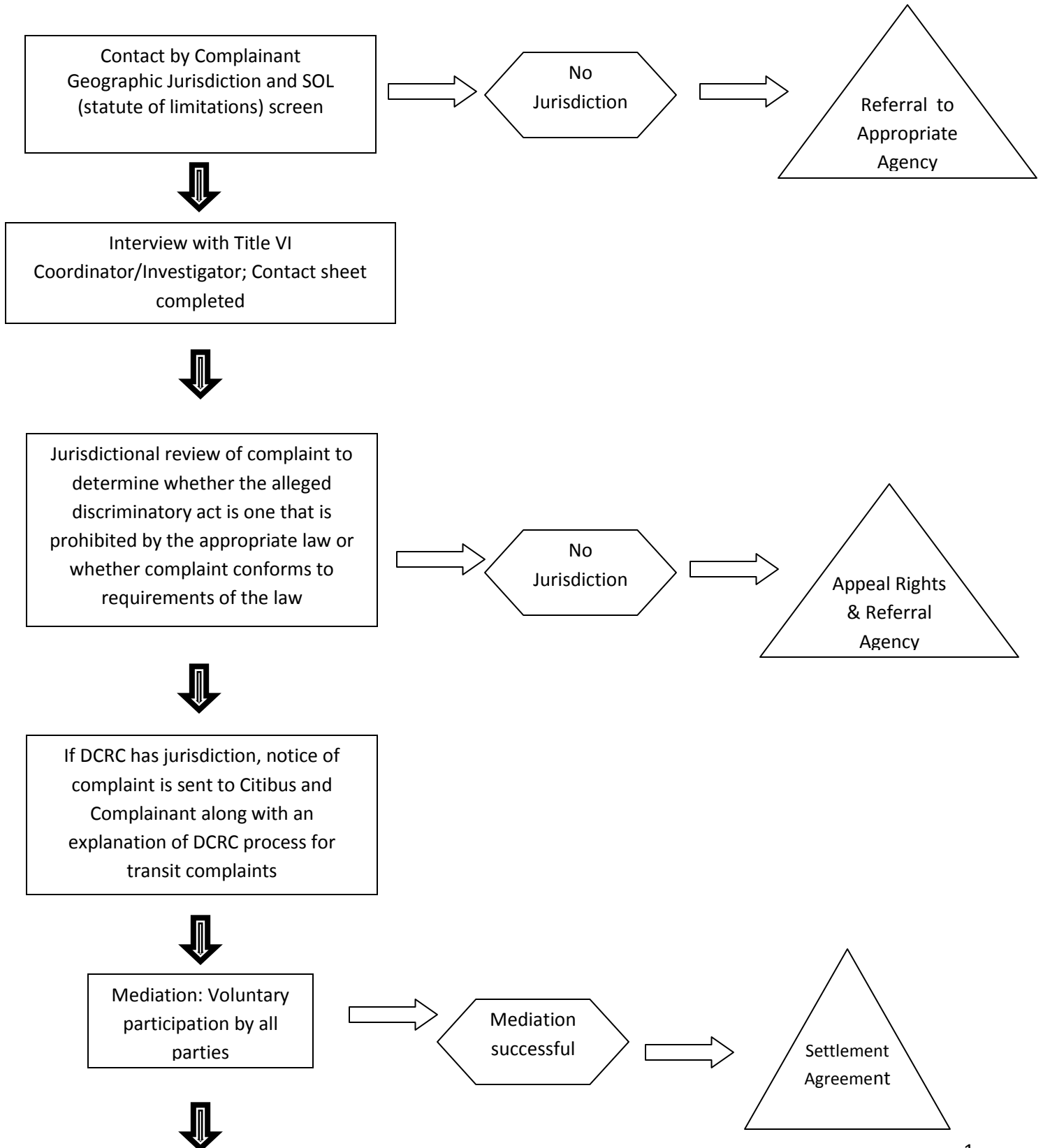
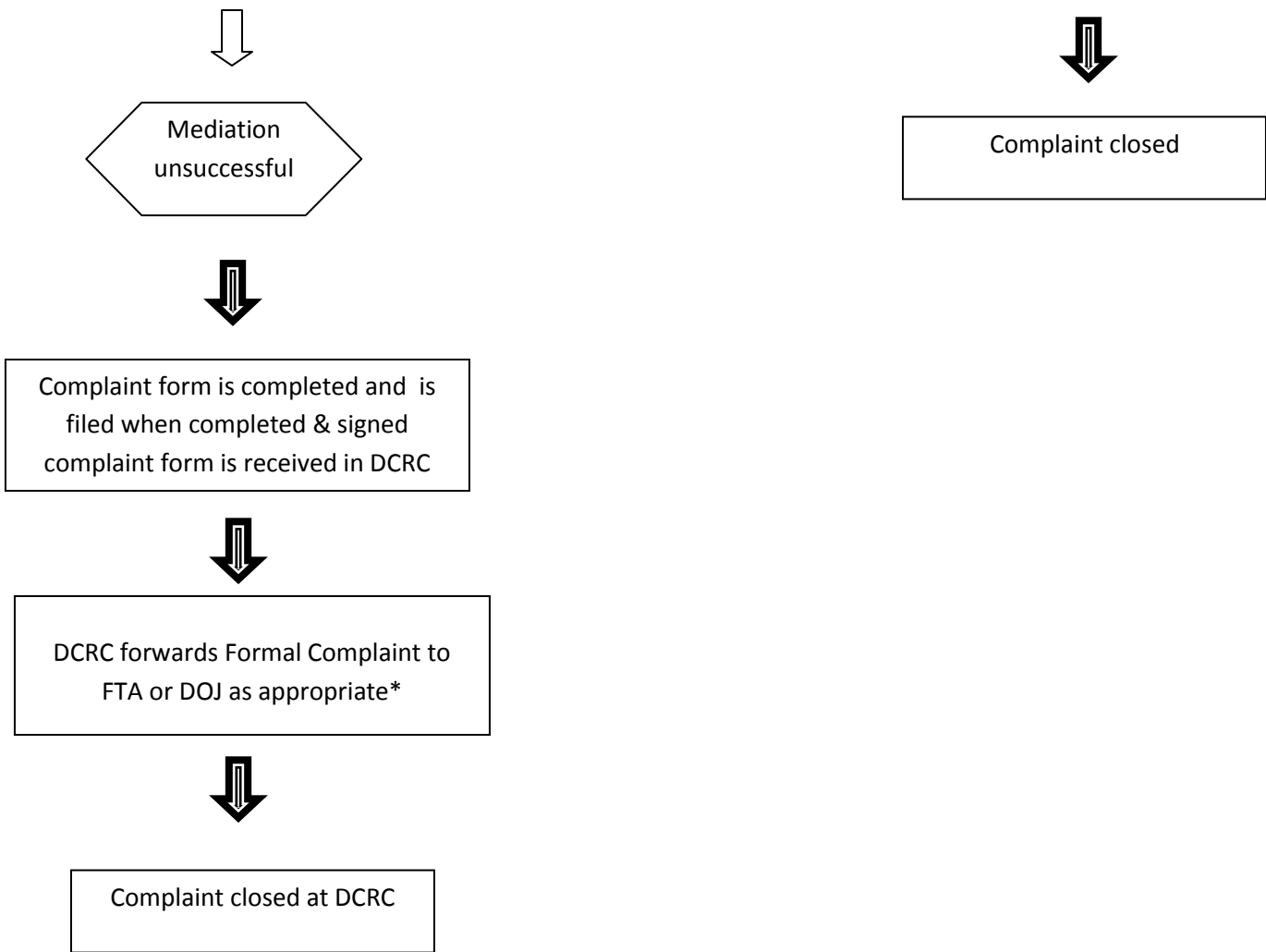


Complaint Procedure Flowchart *for Davenport CitiBus* via City of Davenport Civil Rights Commission





*Statute of Limitations is 180 days from the date of incident! A complaint must be filed with FTA or DOJ within this time frame.